

LEGAL AID NC

JUSTICE FOR ALL.

IMPACT REPORT 2024

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We are incredibly grateful for the time that our board members dedicate to our mission. Thank you for your leadership in 2024!

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LETTER FROM LEADERSHIP

Last year at this time, we reflected on a year of firsts for Legal Aid of North Carolina. From the launch of our Innovation Lab to the debut of our LANCMobile and the release of our award-winning documentary on family violence, it was a time to celebrate progress and reflect on our achievements.

This year, as we look back on 2024, we see that few of our accomplishments were “firsts”—but that’s exactly what makes them so powerful. We are reminded that sustained commitment to our core values and to implementing our bold goals is even more rewarding than setting a new course. Our skill, experience, collaborative spirit, and unwavering dedication are what make us the civil legal services nonprofit for North Carolina. It’s what enabled us to meet a rise in family violence cases following funding cuts, to lead the legal response to the largest and most devastating natural disaster in our state’s history, and in more than 27,000 cases this year, to show up—just as we always do—for those who need us most. **These are affirmations of who we are and what we stand for.**

Whether it is a new idea, or a tried-and-true approach, the support of our communities, champions, and partners remains vital to our success. We are overwhelmed by the incredible response and generosity we saw from individuals across the country and continue to be immensely grateful for what is made possible by your support.

Together, we are building a North Carolina where justice and opportunity belong to everyone.



Ashley Campbell

ASHLEY CAMPBELL,
CEO



Nikki Feliciano

NIKKI SMITH,
BOARD CHAIR



Diane Wardlow

DIANE WARDLOW,
CLIENT'S COUNCIL
CHAIR

IMPACT AND SERVICE

North Carolinians seeking civil legal help can connect with staff in one of our 23 offices or 13 special projects to receive free representation for a variety of legal problems across a spectrum of service.

OUR CLIENTS

\$21,635

Average Client
Household
Income

GENDER

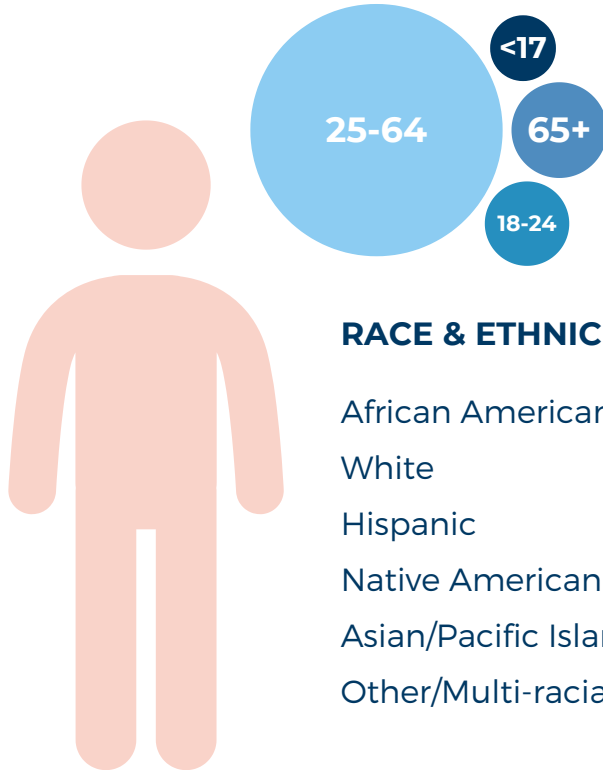
Female	76%
Male	23%
Other	≤1%

AGE

<17 (5%)
18-24 (8%)
25-64 (76%)
65+ (11%)

RACE & ETHNICITY

African American **45%**
White **32%**
Hispanic **14%**
Native American **2%**
Asian/Pacific Islander **1%**
Other/Multi-racial **6%**



OUR WORK

TOP 5 LEGAL PROBLEMS*

Domestic Abuse	8,025 cases
Private Landlord/Tenant	6,193 cases
Immigration/Naturalization**	2,130 cases
Federally Subsidized Housing	2,034 cases
Criminal Record Expungement	1,454 cases

*Of the 99 legal problem codes that make up our nine legal problem categories.

**Service limited to immigrant survivors of sexual assault, human trafficking, and domestic violence.

69,350

Individuals Impacted

27,292

Cases Handled

Our Pro Bono Programs and Community Engagement Team work year round to connect with volunteers and community representatives to help bridge the justice gap and connect with potential clients and their families.

Our annual Dr. Martin Luther King, Jr. Internship program connects with law schools across the state and country to place 20-30 talented law students in summer internships assisting real cases under the supervision of our attorneys.

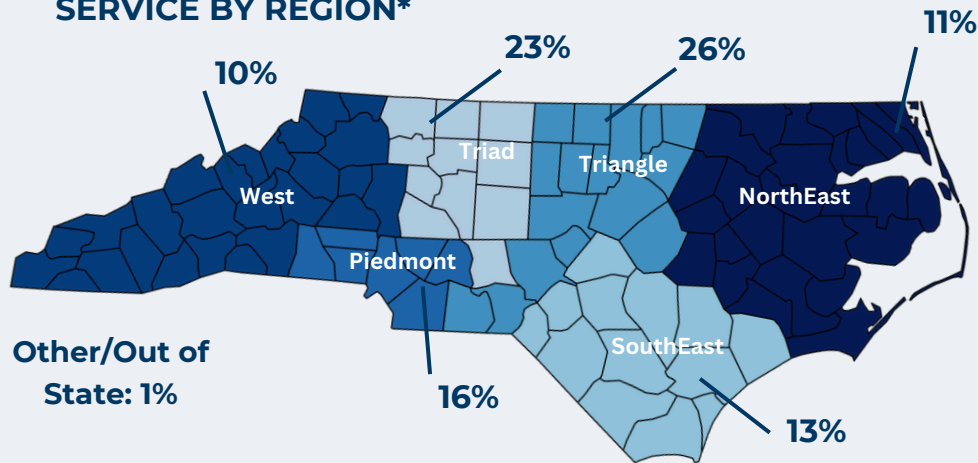
TOP 3 LEVELS OF SERVICE - 2024

Counsel and Advice 8,371 cases

Limited Action 3,766 cases

Negotiation with Litigation 3,754 cases

SERVICE BY REGION*



*Based on handled case total by county.

PRO BONO IMPACT

441

Pro Bono Volunteers

12,816

Pro Bono Hours

173

Cases handled by
Pro Bono Volunteers

102

Pro Bono
Volunteer
Events

84

Listen & Learn
Information Clinics

47

MLK, Jr. interns
from

8

different law
schools



GREATEST NEEDS

When we connect vulnerable North Carolinians with the legal resources for the civil justice issues they face most often, we help them reach safety, stability, and security.

When we acknowledge, understand, and prepare for their greatest needs we can ensure excellence in both daily service and emergency response.

HOUSING

Our housing cases range from eviction and foreclosure, fraud/financial abuse, unsafe living conditions to repossessions of mobile homes, and more. Housing attorneys in our offices across the state and in our Fair Housing Project, Durham Eviction Diversion Program, and Housing Practice Group are our subject matter experts.

Preventing Wrongful Evictions

Last year, we assisted tenants living at a Boone apartment complex with evictions that were wrongfully filed against them. LANC Attorney Kyle Coffino advocated for several tenants living on limited income. He challenged whether summary ejectment was proper when the alleged breach of lease was due to mismanagement on the part of the landlord. Thanks to his actions, the eviction cases we assisted on have all been dismissed.

In housing cases, our ability to protect renters' rights and prevent evictions is an upstream mitigation for future housing and employment instability as well as homelessness.

Highlights

- The Durham Eviction Diversion Project team successfully obtained a judgment and award for a client totaling almost \$200,000 after their housing provider failed to provide proper accommodations for their minor child.
- Another housing client was awarded over \$60,000 after their landlord engaged in unfair business practices. Since this case was resolved, we have spoken with the landlord about their plan to drastically reduce the number of eviction filings at its various complexes in NC and elsewhere.

\$24.9 M

in home value
preserved through
prevented evictions,
foreclosures,
and loss

Over 5,000

evictions from
private
housing
prevented

FAMILY VIOLENCE

Family Violence attorneys in local offices and in our Domestic Violence and Sexual Assault and Immigration Pathways for Victims (IMMPAV) Projects, and Domestic Violence/Family Law Practice Group support survivors of family violence and sexual assault in obtaining safety and security as they fight for a life free from their abuser.

The IMMPAV team secures visas, employment authorization, and protections for immigrant survivors of human trafficking, and sexual assault or family violence. In some cases, our clients' family members may also be eligible for immigration services in order to facilitate reunification.

IMMPAV clients are active participants in the prosecution of their abusers/traffickers, and our attorneys work collaboratively with law enforcement and their clients.

Highlights

- Our DVSA project hosted a statewide continuing legal education session for lawyers featuring attorney and author Steven Epstein and a judicial panel.
- Two of our cases reached the NC Court of Appeals, which upheld the protective orders our attorneys had successfully obtained for our clients.

195

IMMPAV Clients received
employment authorization

7500

approximate number of new
clients seeking protective orders

IMMPAV helped hundreds of immigrant survivors of violence achieve safety and security for themselves and their family members by helping over **150 clients obtain Deferred Action Status** and protection from deportation, **51 families avoid separation via removal**, **37 clients obtain green cards**, **28 clients obtain termination of removal proceedings**, **23 clients obtain U visas**, **4 clients obtain T visas**, and **2 clients obtain citizenship**.

DISASTER RELIEF

I could not count the number of people who ran after justice, clung to mercy, and walked humbly as they carried the burdens of others after Helene. That cold November evening was just one of many gatherings across the High Country in which individuals came together to serve those in desperate need.

-Christiana Johnson, Boone Office Managing Attorney, on community strength after Helene

The thing that strikes me about Meredith, a virtue that we see over and over in the folks in the mountains, is her insistence on positivity and gratitude. In all our conversations, in all our meetings, she has yet to complain. She has lost nearly every worldly possession, but she counts herself to be lucky. She told me that she was one of the fortunate ones. "It's only a house," she told me. "We didn't have anyone die in our neighborhood."

-Jonathan Perry, Western Regional Manager, on his interactions with LANC Disaster Relief Client Meredith Childress

When disaster strikes, our nationally recognized team of disaster relief attorneys can mobilize quickly to provide assistance with FEMA applications and appeals including helping to legally determine ownership of property and defend victims of unethical or fraudulent business practices or landlord behavior.

In disaster affected areas, we hold events related to tenants rights and connect with local resource and response teams to help identify those who may need legal assistance.

Since Hurricane Helene made landfall in Western North Carolina, our disaster relief team has opened over 4,000 cases and provided nearly \$3M in legal services. With the support of community donations, our staff was able to urgently deploy disaster relief assistance to survivors. We worked with Red Cross and FEMA centers to deliver legal services to those needing to stay in temporary disaster shelters, and opened 10 additional phone lines in our Central Intake Unit.

Our 4 Western NC Offices in Morganton, Asheville, Boone and Sylva were able to remain open and provide both services and supplies to survivors.

Over 100 disaster specific events attended

\$74k in direct benefit generated for Helene clients so far

WORKFORCE DEVELOPMENT

Our Second Chance Project and Durham Expunction and Restoration Program (DEAR) teams handle expunction and drivers license restoration cases to help our clients regain the right to vote, gain new and improved education and employment, and become eligible for public benefits, affordable housing, and military service. Criminal Record and Identification improvements can also increase eligibility for certain student financial aid opportunities.

By improving access to employment, housing, benefits, and education opportunities we help develop a stronger, more stable workforce for North Carolina.

In 2024, we handled **over 1,400 cases involving criminal record expungement and 288 cases involving license restoration**, including both driver's and occupational licenses. **86% of clients** in these cases were between the ages of 25-59.

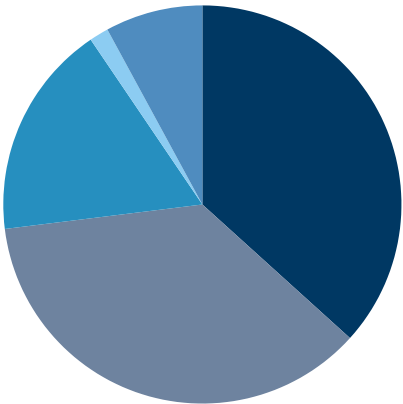
Across this work, **we provided over \$1.8M in legal services impacting nearly 2,600 individuals, including 1,141 children** that live in impacted households.

Highlights

- The Second Chance Project's Wilmington office worked with multiple district attorney offices and filed several motions for Appropriate Relief to restore a Driver's License for one of their clients after years of suspension. With a fully restored license, the client qualifies for higher income jobs.
- Another Second Chance Project client was eligible to have dozens of offenses removed from their record, some nearly three decades old. These expunctions have resulted in a nearly clean record and has removed barriers for the client to seek better employment.

FINANCIALS

In 2024, administrative and fundraising costs made up only 12% of our expenses and \$0.88 of every dollar went directly to our programs.



LSC Grants (37%)

Other Gov. Grants (36%)
(Fed., Municipal, and County)

Foundation & Community Grants (17%)

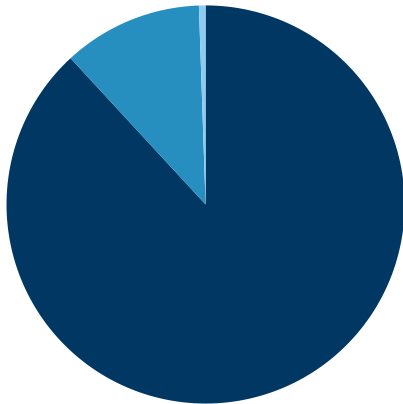
Other Income (2%)

Contributions & Donated Services (8%)

Programming (88%)

Administrative (11%)

Fundraising (1%)



Revenue \$50,663,993 M

LSC Grants.....	\$18,596,632
Other Gov. Grants.....	\$18,407,010
Foundation & Community Grants.....	\$8,857,941
Other Income.....	\$790,829
Contributions.....	\$2,243,192
Donated Services.....	\$1,768,389

\$6.2 M

Pass-through funding distributed to nonprofit partners

\$23 M

Generated in client benefits, awards, and savings

Expenses \$51,692,271 M

Programming.....	\$45,558,892
Staff.....	\$30,258,101
Administrative.....	\$5,855,552
Staff.....	\$4,564,065
Fundraising.....	\$277,827

*Based on 2024 Audited Financials. Legal Aid NC will provide financials upon request.

OUR SUPPORTERS

The following pages list municipal, state, and federal funders and charitable donations over \$250 in 2024.

Municipal, State, and Federal Grants

City of Charlotte
 City of Durham
 City of Raleigh
 City of Winston Salem
 Chatham County
 Forsyth County
 Governor's Crime Commission
 Legal Services Corporation
 Mecklenburg County
 New Hanover County
 North Carolina Division of Aging (Title III)
 NC Council for Women and Youth Involvement
 NC Housing Finance Agency
 U.S. Dept. of Health and Human Services (DHHS)
 U.S. Dept. of Housing and Urban Development (HUD)
 U.S. Dept. of Justice (DOJ)
 U.S. Dept. of Veterans Affairs (VA)

If you believe there is an error or omission in this list, please accept our apologies and contact Missy Hatley at missyh@legalaidnc.org.

\$500,000+ -

Interest on Lawyer's Trust Accounts (IOLTA)
 Kate B. Reynolds Charitable Trust

\$250,000+ -

The Leon Levine Foundation
 UNCG Guilford County TEAM
 Z. Smith Reynolds Foundation

\$100,000+ -

Amazon, Inc.
 Cone Health Foundation
 New Hanover Community Endowment
 North Carolina Bar Association and Foundation
 NC Integrated Care for Kids (NCINCK)
 The LANC Fund at the North Carolina Bar Foundation
 Merancas Foundation
 Wake County Bar Association and Foundation
 Wells Fargo Foundation

\$50,000+ -

Golden LEAF Foundation
 IMPACT Health
 NHeLP/Robert Wood Johnson Foundation
 Oak Foundation
 United Way of Forsyth County

Donors to Legal Aid NC power our mission and impact with gifts that help meet the justice gap across the state. We are sincerely grateful for the partnership of all who support our work. Thank you for joining us year after year!

\$25,000+ -

Anonymous (1)

Blue Cross and Blue Shield
 Equal Justice Works
 Kilpatrick, Townsend, and Stockton LLP
 Skadden Fellowship
 Smith, Anderson, Blount, Dorsett, Mitchell & Jernigan LLP
 United Way of Greensboro
 North Carolina Community Foundation

\$10,000+ -

Anonymous (1)

32N80W Fund
 Blue Cross and Blue Shield Foundation
 Brother's Brother Foundation
 Cone Health
 Copia Power
 Goodwill Industries of Eastern North Carolina
 Greensboro Bar Association
 Heironymous Foundation
 Jeffrey Masaaki Kelly
 Lawyers Mutual of North Carolina
 Mary Craven and Reid C. Adams, Jr.
 Nat Hwilc Foundation
 The Columbus Foundation
 The Re Corr Family Foundation

\$5,000+ -

Anonymous (3)

Bob & Patricia Clarke
 Deer Creek Charitable Fund
 Don Sylvester and Patricia Gilmour-Sylvester
 Duke Law
 FineSmithMendelLandersBlock Fund
 Glaxo Smith Kline Foundation
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 Myles E. Standish
 Nelson Mullins Riley & Scarborough, LLP
 North Carolina Community Foundation
 Sixteenth Judicial District Bar
 State Employees Combined Campaign
 The Honorable Giles R. Clark
 The Tow Foundation
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\$2,500+ -

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 Research Triangle Institute
 Sherry Murphy
 Simone Family Fund of the
 Princeton Area Community Foundation
 Suzanne R. Begnoche
 The Welch Family Charitable Fund
 William C. Moore

\$1,000+ -**Anonymous (6)**

Alice Stubbs and Tex Barrow
 Alison Yvonne Ashe-Card
 2024 Alleghany County Community Foundation
 an affiliate of the North Carolina
 Community Foundation

**Our monthly giving club, the Justice L.E.A.G.,
provides support for our work year round.**

**In 2024 our monthly donors gave over
\$53,000 to support our work.**

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 Bank of America Charitable Foundation
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United Way of Forsyth County
Wester Charitable Fund
William Goldston
William Rhodes Corbett

\$500+ -

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